

PARTICIPANT FACTSHEET

My 2022 – Key Points To Note



This document is a quick reference guide of key information that will help you adhere to the required daily health checks 14 days before your departure for China.

You must **download and login to the My2022 application** and record your health data inside the Health Monitoring System (HMS) section of the application, starting **14 days prior to your departure for China, and for every day thereafter until you depart China.**

- As well as your health information, you need to provide other information such as your travel details, vaccination certificate and negative COVID-19 PCR test results (once available). You will need to upload certificates in a photo format (either take a photo or choose from your camera roll. If accessing the My2022 application on the website, upload format either jpg, jpeg or png, max 6MB)

Accreditation card (PVC) number is required for login

- If you don't already physically have your PVC please request your PVC number from your Responsible Organisation. Please do not attempt to login with a phone number (choose "switch login method" to login with your accreditation card)
- Please note that your PVC will already be laminated when you receive it, but this does not mean that it is officially validated as an OIAC, you will need to validate it in Beijing (TBC if this can be done at the airport for early arrivals in January)

Password

- Your initial password is the associated passport/travel document date of issue (format: YYYYMMDD). When you login for the first time you will then be asked to change your password
- Please note that the passwords on the My2022 application and website (see below) are not linked or synchronised. For both systems you will need to use the default initial password the first time you log in. When you change your password on either My2022 or website it is not automatically changed on the other system

CAPTCHA

- You need to complete the CAPTCHA (simple verification commonly used on websites to determine if an online user is really a human) to proceed with login
- On some phones, predictive text functions may interfere with or make it difficult to input CAPTCHA responses, if you have issues please **turn off** any predictive text settings or tools you may have on your mobile phone (you can turn them back on after you have completed the CAPTCHA)
- Please also know that there is only a short "validity" to each individual CAPTCHA, if you receive "invalid CAPTCHA" errors please click on the CAPTCHA to refresh it.

Web browser access

- If you're having trouble with the mobile phone My2022 application, you can always access the HMS system via a website on a PC web browser or on a web browser on your phone: <https://hms.beijing2022.cn>
- Please note that the passwords on the My2022 application (see page 1) and website are not linked or synchronised. For both systems you will need to use the initial password (see page 1) the first time you log in. When you change your password on either My2022 or website it is not automatically changed on the other system

Missing icons in My2022

- If you cannot see the “health monitoring” sub-app within My2022, please check that you have signed into the My2022 app successfully. Also ensure you have closed and restarted the app.
- If the situation continues, please report the issue to the technical support team (details below). You can use the HMS webpage while your My2022 app access is resolved

FURTHER HELP



Please refer to the additional details in the Websites and Smartphones Applications section of the Playbook.

To get further assistance or to log issues, please contact the dedicated Beijing My2022 support team (in Chinese and English)



Via email My2022-Tech@beijing2022.cn



or call +861066689901